

**FACTS** 

## WHAT DOES THE FAMILY CREDIT UNION DO WITH YOUR PERSONAL INFORMATION?

Why?

Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

Social Security number and employment information

Credit scores and credit history

Account balances and loan applications

When you are no longer our member, we continue to share your information as described in this notice.

All financial companies need to share customers' personal information to run their everyday business. In the section below, we list the reasons financial companies can share their customers' personal information; the reasons The Family Credit Union

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Reasons we can share your personal information	Does The Family Credit Union share?	Can you limit this sharing?
For our everyday business purposes — such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	YES	NO
For our marketing purposes — to offer our products and services to you	YES	NO
For joint marketing with other financial companies	YES	NO
For our affiliates' everyday business purposes — information about your transactions and experiences	YES	NO
For our affiliates' everyday business purposes — information about your creditworthiness	YES	YES
For our affiliates to market to you	YES	NO
For nonaffiliates to market to you	NO	We don't share

## To limit our sharing

- Call (563) 388-8328 our menu will prompt you through your choice(s)
- Visit us online: www.familycu.com or

chooses to share; and whether you can limit this sharing.

• Mail the form below

## Please note:

If you are a *new* member, we can begin sharing your information 30 days from the date we sent this notice. When you are *no longer* our member, we continue to share your information as described in this notice.

However, you can contact us at any time to limit our sharing.

Questions?

Call (563) 388-8328 or go to www.familycu.com

Mail-in Form				
If you have a joint	□ Do not share information about my creditworthiness with your affiliates for their everyday business purposes.			
account, your choice(s) will apply to everyone				
on your account	Name		Mail to:	
unless you mark below:	Address		The Family Credit Union	
☐ Apply my			1530 W. 53 <sup>rd</sup> Street	
choices only	City, State, Zip		Davenport, IA 52806	
to me	Account Number			

Who we are			
Who is providing this notice?	The Family Credit Union		
What we do			
How does The Family Credit Union protect my personal information?	To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.		
	We also restrict access to nonpublic personal information about you to those employees and volunteers who need to know the information to provide products or services to you.		
How does The Family Credit Union	We collect your personal information, for example, when you		
collect my personal information?	<ul> <li>Open an account or apply for a loan</li> <li>Show your government issued ID or give wage statements</li> <li>Use your credit or debit card or make deposits or withdrawals</li> </ul>		
	We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.		
Why can't I limit all sharing?	Federal law gives you the right to limit only		
	<ul> <li>sharing for affiliates' everyday business purposes — information about your creditworthiness</li> <li>affiliates from using your information to market to you</li> <li>sharing for nonaffiliates to market to you</li> </ul>		
	State laws and individual companies may give you additional rights to limit sharing.		
What happens when I limit sharing for an account I hold jointly with someone else?	Your choices will apply to everyone on your account—unless you tell us otherwise.		

Definitions	
Affiliates	Companies related by common ownership or control. They can be financial and nonfinancial companies.
	Affiliates can include such companies as First Community Trust
Nonaffiliates	Companies not related by common ownership or control. They can be financial and nonfinancial companies.
	TFCU does not share with nonaffiliated companies
Joint marketing	A formal agreement between nonaffiliated financial companies that together market financial products or services to you.
	<ul> <li>Including investment companies, insurance companies, and other financial service providers.</li> </ul>